



Terms and Conditions

In this document, you will find:

1. Text Messaging (SMS) Terms and Conditions
2. Website Terms and Conditions

Text Messaging (SMS) Terms and Conditions

Program description: You choose to consent to receive text messages from Northwest ADHD Treatment Center when completing the Informed Consent document. This document is required to be completed prior to your first appointment. When opted-in, you will receive text messages (SMS/MMS) to your mobile number. These kinds of messages may include a response to an inquiry, real-time texts to ask and answer questions about our billing services, and appointment confirmations and appointment reminders. Message frequency varies. This is a brief description of the kinds of messages users can expect to receive when they opt in.

Opt-out: You can cancel the SMS service at any time. **Just reply back with STOP.** Our billing service messages and appointment reminder services are separate. If you wish to cancel SMS services for billing, reply STOP to a billing related message. If you wish to cancel appointment reminders, you must reply stop to an appointment reminder message. You cannot cancel both services with one message. After you send the SMS message STOP to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us for the service type you have chosen to opt out of. If you want to join again, please contact our office at (503) 255-2343.

Help: If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at (503) 255-2343, or e-mail admin@nw-adhd.com.

Interruption: Carriers are not liable for delayed or undelivered messages. Appointment and billing reminders are provided as a courtesy. You are still responsible for timely payment to Northwest ADHD Treatment Center and you are responsible for attending scheduled appointments in compliance with our attendance policies regardless of any interruption, delay, or failure of text message (SMS) delivery.



Cost: Message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

Privacy: If you have any questions regarding privacy, please read our privacy policies:

Practice Privacy Policy:

<https://nw-adhd.com/wp-content/uploads/2026/03/Notice-of-Privacy-Practices-1.pdf>

Website Privacy Policy:

<https://nw-adhd.com/wp-content/uploads/2026/03/Website-Privacy-Policy.pdf>



Northwest ADHD Treatment Center Website Terms and Conditions

By accessing or using Northwest ADHD Treatment Center’s Internet properties including, without limitation, nw-adhd.com, social media sites, or any other electronic means of communication or information exchange, now or in the future, you agree to comply with and be bound by these Terms and Conditions and the Privacy Policy. If you do not agree to these Terms and Conditions or the Privacy Policy, you may not access or use Northwest ADHD Treatment Center websites.

Your Acceptance of the Terms and Conditions: The Northwest ADHD Treatment Center website and electronic resources are available only to individuals who can enter into legally binding contracts under applicable law. These Terms and Conditions constitute a legally binding agreement between you and Northwest ADHD Treatment Center regarding your use and access to Northwest ADHD Treatment Center’s website and electronic resources. By accessing Northwest ADHD Treatment Center’s website and electronic resources, you agree to the Terms and Conditions.

Updates: Northwest ADHD Treatment Center reserves the right to change the terms at any time.

Intellectual Property Rights: All content, including text, graphics, and logos, are owned by the practice and protected by copyright laws. Users are granted a limited, revocable, non-exclusive, non-transferable license to access and use Northwest ADHD Treatment Center websites and electronic resources for personal, non-commercial viewing only. Northwest ADHD Treatment Center reserves the right to bar, restrict, suspend, or terminate any user’s access to Northwest ADHD Treatment Center websites or electronic resources at any time and for any reason. Northwest ADHD Treatment Center reserves any rights not explicitly granted in these Terms and Conditions.

Limitations of Liability: The Northwest ADHD Treatment Center website (nw-adhd.com) is provided on an “as-is” and “as-available” basis. The practice is not liable for any damages resulting from the use or inability to use the website, or reliance on its information. Northwest ADHD Treatment Center is not liable for any loss, claim or damage as a result of: the interruption of availability of Northwest ADHD Treatment



Center websites or electronic resources, from any loss of data and/ or any equipment failure, from unauthorized access to or alteration of your transmissions or data, from statements or conduct of any third party on Northwest ADHD Treatment Center websites or electronic resources, from any delay or failure by Northwest ADHD Treatment Center websites or electronic resources arising out of causes beyond Northwest ADHD Treatment Center's control, out of the use, reference to, or reliance on, Northwest ADHD Treatment Center content, out of any third party materials, information, products and services contained on, or accessed through Northwest ADHD Treatment Center websites or electronic resources, out of any content, materials, accuracy of information, and/or quality of the products, services, or materials provided by or advertised on third party websites, or out of any other matter relating to the Northwest ADHD Treatment Center website or electronic resources. In the event you are dissatisfied with, or dispute, these Terms and Conditions, the Northwest ADHD Treatment Center website, electronic resources, and/or Northwest ADHD Treatment Center content, your sole right and exclusive remedy is to terminate your use of Northwest ADHD Treatment Center websites and electronic resources, even if that right or remedy is deemed to fail of its essential purpose. You confirm that Northwest ADHD Treatment Center has no other obligation, liability, or responsibility to you or any other party.

User Conduct and Restrictions: Users are prohibited from uploading malicious code, including viruses, spyware, or malware. Users are prohibited from illegal, harmful, threatening, or harassing behavior. Users are prohibited from scraping, crawling or copying website content.

Third Party Links: Northwest ADHD Treatment Center is not responsible for the content or privacy practices of external websites linked to or from the site.

Accuracy of Information: While aimed to be accurate, Northwest ADHD Treatment Center does not guarantee that all information available at nw-adhd.com is complete or up-to-date.

Medical Advice Disclaimer: Northwest ADHD Treatment Center website content, blog posts, or listed resources should not be considered medical or psychological advice. Resources are provided for informational purposes only.



No Therapist-Client Relationship: Using Northwest ADHD Treatment Center's website, contacting the practice through a website form, or reading resources on or linked to Northwest ADHD Treatment Center's website does not establish a provider-patient or therapist-client relationship. Professional relationships are only established upon attending the first scheduled appointment with a Northwest ADHD Treatment Center provider.

Emergency Disclaimer: Northwest ADHD Treatment Center's website should not be used for emergency situations. For emergency situations contact 9-1-1, or the mental health crisis hotline, 9-8-8.

Indemnification: To the fullest extent permitted by law, you shall defend, indemnify, and hold harmless the Northwest ADHD Treatment Center parties from and against all claims arising from or in any way related to your use of Northwest ADHD Treatment Center websites or electronic resources or Northwest ADHD content, a violation by you of these Terms and Conditions, or any other actions connected with your use of Northwest ADHD Treatment Center websites or electronic resources, including any liability or expense, losses, damages (actual or consequential) suits, judgments, litigation costs, and attorneys fees. Northwest ADHD Treatment Center will provide prompt written notice of any such claims, but failure to provide such notice will not relieve you from any other liability that you may have to the Northwest ADHD Treatment Center Parties other than under this Section.

Arbitration: Any controversy or claim you have arising out of or relating to These Terms and Conditions shall be brought solely by you as an individual and not part of, or as a representative of, a class. To the fullest extent permitted by law, any controversy or claim you have shall be resolved by a single impartial arbitrator pursuant to proceedings administered by the American Arbitration Association under its rules for resolution of commercial disputes. The arbitration shall be held in the State of Oregon. All submissions to the arbitrator, the proceedings, and the award shall be confidential. The arbitration shall be conducted on an expedited basis with minimal discovery. The arbitrator's award shall be final and binding.

Governing Law: Northwest ADHD Treatment Center's website and electronic resources shall be governed by, construed in accordance with, and enforced under the



laws of the State of Oregon. The courts of the State of Oregon shall have exclusive jurisdiction and venue. You agree to unconditionally and irrevocably submit to the exclusive jurisdiction and venue of such courts and you will not object to such jurisdiction and venue on the grounds of lack of personal jurisdiction, inconvenient forum or otherwise. Each party irrevocably waives any and all right to trial by jury in any legal proceeding arising out of or related to these terms of use.

Waiver and Severability: The failure by Northwest ADHD Treatment Center to exercise or enforce any right or provision in these Terms and Conditions shall not constitute a waiver of such right or provision. If any provision of these terms and conditions is found by a court of competent jurisdiction to be invalid, illegal, or unenforceable, such provision shall be enforced to the fullest extent of the law, and all other provisions shall remain in full force and effect.